



4025 W Bell Rd #4, Phx AZ 85053
Phone: 602-978-6910

Cancellation policy

We know that time is valuable and we reserve your appointment time with that in mind. Unfortunately, short notice cancellations and no-show appointments are on the rise. Dr. Augustine has a waiting list for surgical appointments but we cannot accommodate those patients without notice. There is an actual cost to the practice that could result in rising prices. This is a difficult scenario for us and the patients who do come to their appointments.

Our cancellation policy is as follows:

Less than two working days of notice of cancellation will result in a charge of \$50 for a non-surgical appointment or dental cleaning and \$200 for a surgical appointment.

A second no show appointment will result in dismissal from the practice.

** office hours are Tues through Friday, but our answering service is on 24/7/365

Patient signature

**scan and give patient copy